

30953  
ND-2021-30-C

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, DC 20554

COPY

In the Matter of )

Section 63.71 Application of )

CenturyLink Communications, LLC )

For Authority Pursuant to Section 214 of )  
the Communications Act of 1934, As Amended, )  
to Discontinue the Provision of Service )

RECEIVED

AUG - 2 2021

PSC SC  
MAIL / DMS**SECTION 63.71 APPLICATION**

CenturyLink Communications, LLC (FRN: \_\_\_\_\_), a Lumen company  
(CenturyLink),<sup>1</sup> hereby applies for authority pursuant to Section 63.71 of the Federal  
Communications Commission's ("Commission") rules, 47 C.F.R. § 63.71, and Section 214 of  
the Communications Act of 1934, as amended, 47 U.S.C. § 214, to discontinue its WorldCard  
calling card service that can used to place long distance calls in all 50 states. CenturyLink  
requests authority to discontinue this service as of August 31, 2021.

CenturyLink submits the following information in support of its application:

1. **Name and address of carrier**

CenturyLink  
100 CenturyLink Drive  
Monroe, LA 71203

<sup>1</sup> CenturyLink Communications, LLC is a competitive local exchange carrier and interexchange carrier subsidiary of Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.) \_\_\_\_\_  
This application is filed on behalf of, and is limited to, CenturyLink Communications, LLC.

**2. Date of planned service discontinuance**

As of August 31, 2021, or as soon thereafter as the necessary regulatory approvals can be obtained, CenturyLink will no longer offer the WorldCard calling card.

**3. Points of geographic areas of service affected**

CenturyLink seeks authority to discontinue the provision of this WorldCard calling card.

**4. Brief description of the type of services affected**

The WorldCard is an outbound calling card service designed for business customers that allows the caller to place a long distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account.

With the availability of newer technologies, products, and services, calling card services have been rendered obsolete. In addition, the platform or equipment used to provision this service has reached the end of its lifespan and can no longer be maintained.

**5. Brief description of the dates and methods of notice to all affected customers**

CenturyLink notified its affected enterprise customers by U.S. mail on July 1, 2021, as shown in Attachment A.

**6. Dominance of carrier with respect to the service to be discontinued**

CenturyLink is a dominant carrier with regard to its WorldCard calling card service.

7. Service

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

Respectfully submitted,

CENTURYLINK COMMUNICATIONS,. LLC

By: Craig J. Brown  
Craig J. Brown *by mk*  
Lumen Technologies, Inc.  
1025 Eldorado Blvd.  
Interlocken 2000, Floor 3  
Broomfield, Colorado 80021  
303-992-2503  
720-888-3942  
[Craig.J.Brown@Lumen.com](mailto:Craig.J.Brown@Lumen.com)

DATE: July 22, 2021

ATTACHMENT A

**LUMEN<sup>®</sup>**

100 CenturyLink Drive  
Monroe, Louisiana 71203  
www.Lumen.com

07/01/2021

[ Customer Name ]  
[ Customer Address ]  
[ Customer Address ]

**Important Notice Regarding the Planned Discontinuance of Certain Traditional Voice Services Provided by CenturyLink Communications, LLC, a Lumen Company**

Dear [ Customer Name ]

At CenturyLink Communications, LLC, a Lumen Company, our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

You are receiving this notice because you subscribe to the WorldCard calling card provided by CenturyLink Communications, LLC in all 50 states and the District of Columbia. The WorldCard is an outbound calling card service designed for business customers that allows the caller to place a long distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account. With the availability of newer technologies, products, and services, calling card services have been rendered obsolete. In addition, the platform or equipment used to provision this service has reached the end of its lifespan and can no longer be maintained.

Please be advised that the WorldCard calling card will be discontinued as of August 31, 2021, provided that the FCC and relevant state commissions, if required, approve the planned discontinuance.

The Lumen point of contact for this transition will be your CenturyLink Care team can be reached at 1-844-502-0767. If you would like to designate an operational contact with respect to this matter, please provide his or her contact information as soon as possible.

If you subscribe to other services from Lumen, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the affected services are discontinued, the Company will automatically apply any deposits or credits, if applicable, to your Lumen invoice. If the amount of the invoice is less than any deposits and credits, the Company will issue a refund for the remaining balance.

We value your business and appreciate your cooperation regarding this notice.

## ATTACHMENT A

Thank you,

CenturyLink Communications, LLC

**The following statement is required by the FCC:**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.



CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

**APPLICATION** to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid, or via email on the Regulatory Authority for the Tribal Nations listed on the attached service list; and
- (5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

\_\_\_\_\_  
Marjorie Herlth

July 22, 2021

<sup>1</sup> Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

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Blackfeet Tribe of the Blackfeet Indian Reservation of MT	left message
Burns Paiute Tribe	<a href="mailto:Eric.hawley@burnspaiute-nsn.gov">Eric.hawley@burnspaiute-nsn.gov</a>
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Cocopah Tribe of Arizona	<a href="mailto:cocotcsec@cocopah.com">cocotcsec@cocopah.com</a>
Confederated Salish & Kootenai Tribes of the Flathead Reservation	<a href="mailto:council@cskt.org">council@cskt.org</a>
Confederated Tribes and Bands of the Yakama Nation	<a href="mailto:TribalForestry@yakama.com">TribalForestry@yakama.com</a> ; <a href="mailto:delano_Saluskin@yakama.com">delano_Saluskin@yakama.com</a>
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Confederated Tribes of the Umatilla Indian Reservation	<a href="mailto:garyburke@ctuir.org">garyburke@ctuir.org</a> <a href="mailto:margaritebecenti@ctuir.org">margaritebecenti@ctuir.org</a>
Coushatta Tribe of Louisiana	<a href="mailto:triciaponcho@coushattatribela.org">triciaponcho@coushattatribela.org</a>
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Iowa Tribe of Kansas and Nebraska	<a href="mailto:trhodd@iowas.org">trhodd@iowas.org</a>
Jamestown S'Klallam Tribe	<a href="mailto:rallen@jamestowntribe.org">rallen@jamestowntribe.org</a>
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Minnesota Chippewa Tribe - Grand Portage Band	<a href="mailto:Beth@grandportage.com">Beth@grandportage.com</a>

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Minnesota Chippewa Tribe - White Earth Band	<a href="mailto:terrence.tibbetts@whiteearth-nsn.gov">terrence.tibbetts@whiteearth-nsn.gov</a>
Minnesota Chippewa Tribe, Minnesota (Six component reservations: Bois Forte Band (Nett Lake); Fond du Lac Band; Grand Portage Band; Leech Lake Band; Mille Lacs Band; White Earth Band)	<a href="mailto:gfrazer@mncippewatribe.org">gfrazer@mncippewatribe.org</a>
Muckleshoot Indian Tribe	<a href="mailto:virginia.cross@muckleshoot.nsn.us">virginia.cross@muckleshoot.nsn.us</a>
Navajo Nation, Arizona, New Mexico & Utah	<a href="mailto:russellbegaye@navajo-nsn.gov">russellbegaye@navajo-nsn.gov</a>
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